



best-in-class technology solutions



DZUVHATECH
SOLUTIONS (PTY) LTD

COMPANY PROFILE



*DzuvhaTech Solutions is a **Level 1 BBBEE** Contributor. DzuvhaTech Solutions is fully committed to the transformation goals and objectives of South Africa.*

OVERVIEW

DzuvhaTech Solutions is an Information Technology company operating in southern Africa. We have offices in Gauteng, We are 100% female owned company. We specialise in the provision of Information and Communication Technology products, services and solutions to Corporate and Public Sector clients.

We are qualified to deliver and operate highly complex, integrated solutions and to help align critical ICT solutions with a client's evolving strategies and business goals.

With many satisfied repeat clients, we continue to deliver services and solutions that best suit clients' needs, budget and level of complexity. We are knowledgeable and enthusiastic about delivering value adding services and solving technology problems.

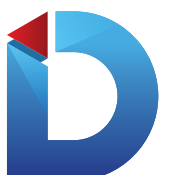
Our high service standards and product recommendations take the guess-work out

of technology decisions and help clients get the most from their IT investment. predictable and predetermined costs.

Our common-sense and hands-on approach combines many years of experience in the delivery of IT integrated solutions.

The DzuvhaTech approach has been proven and systematically refined over a number of years while assisting organisations to assess their current capability and define and implement effective, efficient IT solutions.

Our flexible service model and strong alliance relationships allow us to create solutions that are tailored to specific needs of a business or an organisation. Our clients benefit by having just a single point of accountability for all application and infrastructure-related issues, at a predictable and predetermined costs.





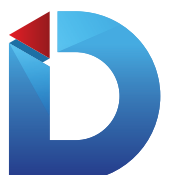
WE SPECIALIZE IN
**INFRASTRUCTURE OPTIMISATION AND
 SECURITY** *(BUSINESS SERVICE MANAGEMENT)*

DzuvhaTech is focused on delivering best-in-class Business Service Management technologies and services to the African market. We provide solutions and skills to help our clients put technology at the forefront of IT business enablement.

DzuvhaTech helps businesses do more with their technology investments by improving user experience and productivity and helping to change the way people work. As a partner to our clients, we support driving change while ensuring security, compliance and automation of processes in the most efficient, effective and innovative manner.

Our best-in-class technology solutions span multiple areas of technology including:

- Asset Lifecycle Management
- IT Operational Intelligence
- Capacity Management
- IT Operations Management
- Customer Service Management
- IT Service Management
- DevOps Process Management
- IT Workload Automation
- Digital Employee Experience
- Next-Gen Anti-Virus
- Digital Transformation
- Vendor Risk Management
- IT Business Management
- Project Portfolio Management
- Digital Workflow Automation
- Security Information and Event Management
- Endpoint Detection and Response
- Security Operations
- Software Asset Management
- Governance, Risk and Compliance
- Vendor Performance Management
- HR Service Delivery
- User Behaviour Analysis



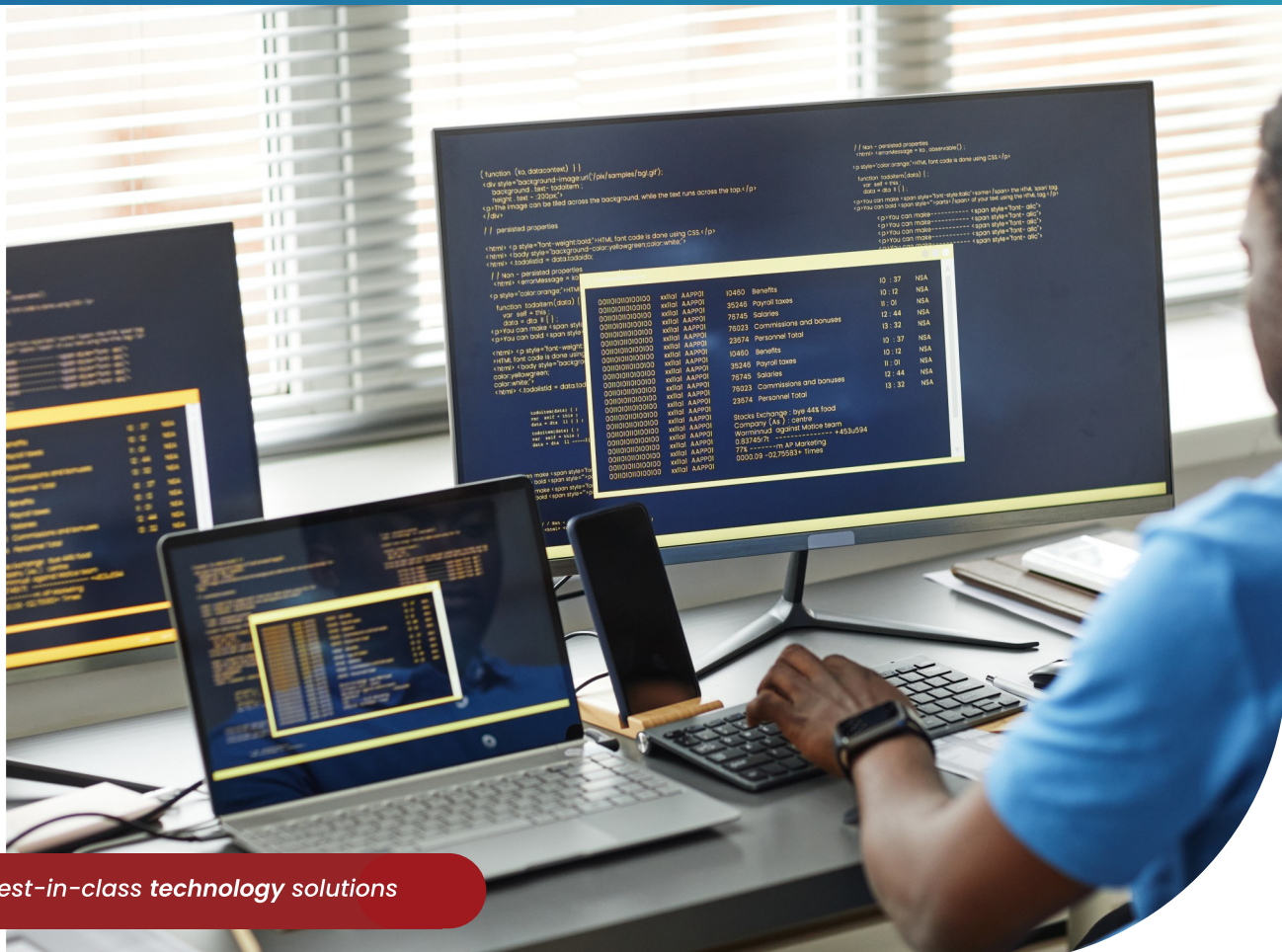
WE PROVIDE INFRASTRUCTURE SERVICES

DzuvhaTech offers a wide range of IT Infrastructure services. We are qualified to operate highly complex IT ecosystems and to help align critical ICT infrastructure with our clients' evolving strategies and business goals. When large and medium enterprises choose to outsource IT systems and services to improve core competencies and reduce operating costs, DzuvhaTech is there to provide solutions that best suit their needs, budget and level of complexity.

DzuvhaTech has many years of experience in providing outsourcing services to companies that want to optimise the costs associated with IT support. Our services include complete end-user support, the administration of LAN/WAN, Server infrastructure and security infrastructure, as well as the management of IT processes in accordance with best practices, latest recommendations (e.g. ITIL) and service level agreements (SLA).

DzuvhaTech supports clients from the preliminary analysis and design of their IT platform, through delivery of appropriate equipment and software, to the implementation and support phase.

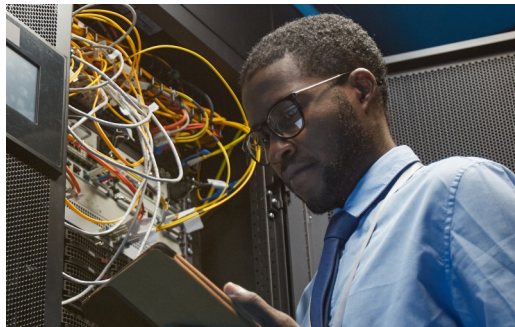
Through our well-established partnership model, we can supply and support a wide range of ICT technologies in South Africa.



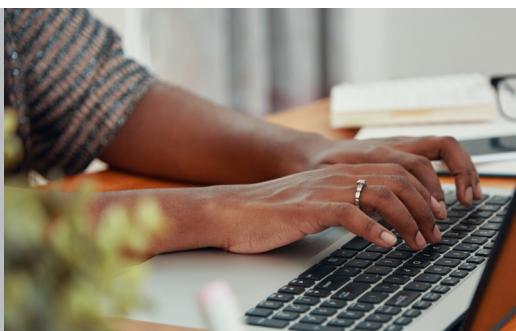
WE ARE YOUR COMPLETE ICT SERVICE PROVIDER



*Analysis and Design of IT
Platforms*



Infrastructure Monitoring



On-site End-user Support



On-site Enterprise Support



Microsoft Power Tools



Complete ICT Outsource Service



*Remote Support: End-user and
Enterprise*



*Support ICT Technologies - HP,
Dell, Huawei (Computers and
Networks) - Hirschman and
Cisco (Networks)*

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